

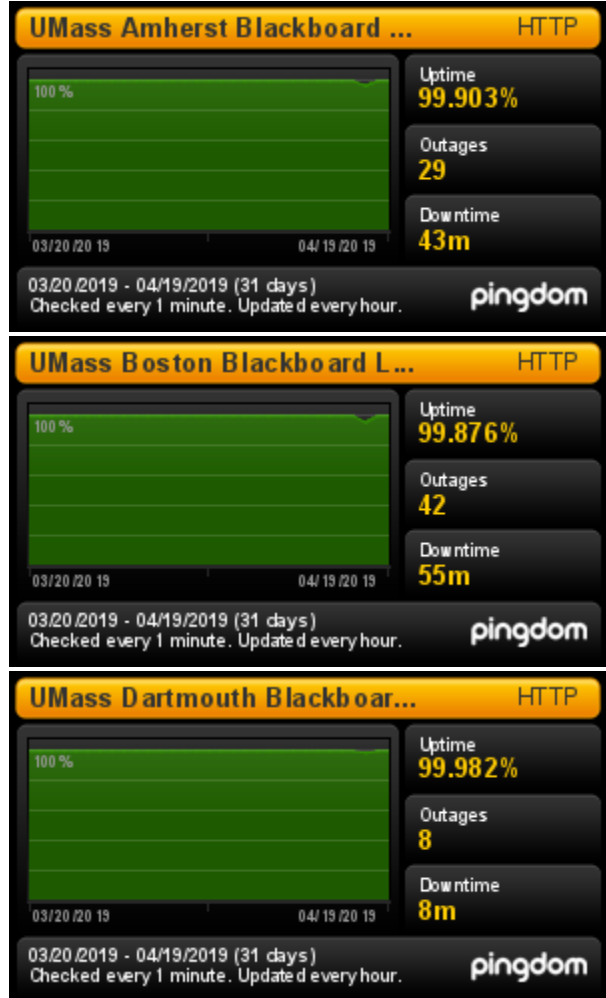
Blackboard Learn

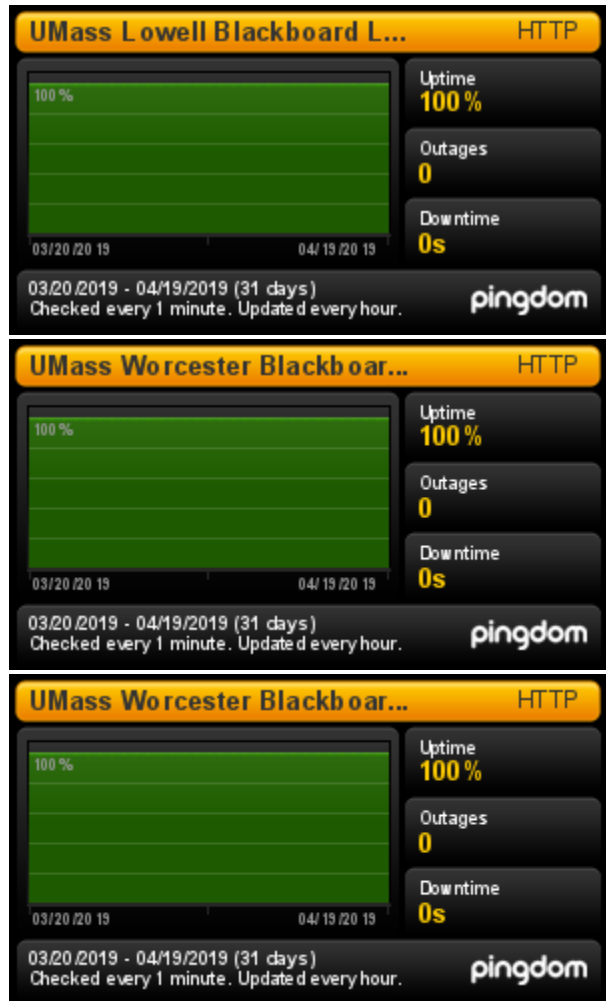
Definition

Blackboard Learn is a learning management system that comprises four modules: a learning system that provides online course delivery and management for institutions; a community and portal system for use in creating online campus communities; a content management system for centralized control over course content; and a system to record and analyze student assessment results.

This is a highly available environment that is monitored 24x7.

Current Status





Stakeholders

BO: Kevin O'Brien

TO: Tim Lambert

Others:

Background

As a result of the Learning Platform Review outcome, UMassOnline is moving forward with utilizing Blackboard Learn for online learning. Blackboard Inc. has been a service provider supporting UMOL since it's purchasing of WebCT in 2007 and provides a variety of other services and systems to UMOL.

Utilization

Blackboard Learn has been implemented for all participating campuses.

Campuses currently utilizing Learn include:

- UMass Amherst
- UMass Boston
- UMass Dartmouth
- UMass Lowell
- UMass Worcester Medical School

Community

- UMOL User Group
- NENY Blackboard User Group (BUG)

Development

Licensed Module Information

Licensed modules	Blackboard Client ID	Installation date	Number of users	Number of available users
Course Delivery, Community Engagement, Content Management - 151223	120440	Tuesday, April 24, 2012	164,691	164,325

Current Software Installation

Software release number	Xythos Engine version	Install date	Install type	Install title
9.1.201410.160373	7.2.147.1312	Wednesday, February 25, 2015	BB_UPDATER	Updated to Blackboard version 9.1.201410.160373

Installation History

Software release number	Xythos Engine version	Install date	Install type	Install title
9.1.140152.0	7.2.119.2057	Wednesday, July 9, 2014	BB_UPDATER	Updated to Blackboard version 9.1.140152.0
9.1.120113.0	7.2.114.2062	Saturday, August 17, 2013	BB_UPDATER	Updated to Blackboard version 9.1.120113.0
9.1.90132.0	7.2.96.1019	Friday, August 17, 2012	BB_UPDATER	Updated to Blackboard version 9.1.90132.0
9.1.82223.0	7.2.96.1019	Tuesday, April 24, 2012	Initial Install	Installed Blackboard version 9.1.82223.0

Performance and Availability

Blackboard Learn is monitored for Performance and Availability through AlertSite and Pingdom. Monthly information [can be found here](#).

Support

Support for Blackboard Learn is provided to our campuses via JIRA.

End User and Blackboard licensed support documentation is available [here](#).

Training

Video tutorials and documentation may be found at on the [Blackboard On Demand](#) site.

Policy and Procedure

- Course Archives