

Enterprise Instant Messaging

Definition

Enterprise instant messaging is used for groups, departments, institutions, etc. with a need to instantly communicate via an online text to text application.

Stakeholders

BO:

PO:

TO: Stefanie Henderson

SM:

Others:

Background

Community

Any associated SIGs?

Licensing

Who is responsible for the licensing? How do folks obtain a license?

Resources

What other materials are related to this subject?

Support

Support Model here

Training

Training Model here

Associated Systems

- [Blackboard Collaborate Enterprise Instant Messaging](#)

Integrations

- [Blackboard Collaborate Enterprise Instant Messaging Building Block](#)