

Systems Catalog

The Systems Catalog provides documentation on all *currently supported technologies* available through UMassOnline and our partners.

System	Description	UMassOnline Technology Owner
Atlassian Confluence	UMassOnline uses Confluence as its enterprise wiki making it easy to share information across our communities.	Kevin O'Brien
Atlassian JIRA	UMassOnline uses JIRA to manage daily tasks, support issues, projects and other issues that arise with supported services and systems.	Kevin O'Brien
Blackboard Building Block Integration	Blackboard utilizes many extensions inside of the core service. These services reach out to external sources and integrate into Blackboard. See a list here.	Timothy Lambert
Blackboard Collaborate	Blackboard Collaborate is a web conference tool that is used inside and outside of Blackboard Learn for users to collaborate across a variety of devices and remote locations.	Timothy Lambert
Blackboard Learn	Blackboard Learn is the Learning Management System used by UMass to deliver course content to students.	Timothy Lambert
Blackboard Mobile	Blackboard offers a mobile application for both students and instructors.	Timothy Lambert
Distribution Lists	The UMassOnline Tech Team uses distribution lists (email address) to communicate with our customers. These distributions lists are used to alert our customers of an outage, servicing, or upgrade as well as informing users of a new technology event or Special Interest Group (SIG).	Kevin O'Brien
Drupal	Drupal is an open source content management platform powering millions of websites and applications. It's built, used, and supported by an active and diverse community of people around the world.	Kevin O'Brien
LDAP	UMassOnline supports SLDAP connections between Bb Learn and campus AD servers.	Timothy Lambert
Licensing	UMassOnline provides licensing for campus users of selected systems and services.	Kevin O'Brien
Respondus	UMassOnline uses Respondus 4.0 for creating and managing exams within our Blackboard Learn environment.	Timothy Lambert
SafeAssign	UMassOnline supports SafeAssign .	Timothy Lambert
SFTP Hosts	UMassOnline/UITs hosts various sftp environments .	Timothy Lambert
Technology Vendor Management	UMassOnline manages the relationships with external vendors on the behalf of out campuses.	Kevin O'Brien
Turnitin	Ensures original work by checking submitted papers against 17+ billion web pages, 200+ million student papers and leading library databases and publications. Check this page for more information.	Timothy Lambert
Wufoo Form Generation	Wufoo is used to generate forms for use within UMassOnline supported applications.	Kevin O'Brien