

Content Refresh Testing Plan

General Functionality				
Assignee	Item Tested	Notes	Status	
UMassOnline	Check core tool set within Blackboard Learn for functionality (Chat, Assessments, Gradebook, Java dependent items)		<input type="checkbox"/>	
UMassOnline	Run AlertSite test on demand to validate response times		<input type="checkbox"/>	
UMassOnline	Update Host names to test or dev host names in Branding. Brands and Themes > Manage Brands	Host names can be found here: https://confluence.umassonline.net/x/ioxGAw	<input type="checkbox"/>	
UMassOnline	Update Host names to test or dev host names for LDAP Authentication. Authentication > Edit Authentication	Host names can be found here: https://confluence.umassonline.net/x/ioxGAw NOTE: It maybe possible to add all prod, test and dev host names to production so when a refresh occurs they would remain populated. This needs to be tested.	<input type="checkbox"/>	
UMassOnline	Verify that Brands and Themes are functioning properly by checking each campus login page		<input type="checkbox"/>	
Integration				
Assignee	Item Tested	Notes	Status	
UMassOnline	Deactivate McGraw-Hill Connect and Create B2 to avoid conflict with production integration.	/export/!mtst90web01/blackboard/tools/admin/B2Manager.sh -s INACTIVE Bb-McGrawHill	<input type="checkbox"/>	
UMassOnline	Deactivate Bb Mobile to avoid conflict with production integration.	/export/!mtst90web01/blackboard/tools/admin/B2Manager.sh -s INACTIVE Bb-mobile	<input type="checkbox"/>	
UMassOnline	Reset Cloud connection. Test for test, Stage for Dev	https://(tst90 or dev90).umassonline.net/webapps/software-updates/su-settings?showEditControls=true#	<input type="checkbox"/>	
UMassOnline			<input type="checkbox"/>	
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Critical Features and Workflows > Course and Content Complexity				
Assignee	Item Tested	Notes	Status	
Campus	Check configuration of tools on the course level.	Example: Check that tools are available in the right contexts to the correct roles.	<input type="checkbox"/>	
Campus	Review Adaptive Release Rules set up by instructors for courses on an upgraded system or when the course package is reused.		<input type="checkbox"/>	
Campus	Check rich and complex content built for your institution.	Example: Embedded web sites and different types of media files.	<input type="checkbox"/>	
Campus	Review content with a life cycle or content that changes over time.	Example: At the start of a semester and at the end of a semester.	<input type="checkbox"/>	
Campus	Check the availability as well as start and end dates for reused courses.		<input type="checkbox"/>	

Campus	Review course templates and shells that are used to build out courses.	Templates may require updates depending on new or enhanced functionality in Learn.	<input type="checkbox"/>	
Campus	Check workflows around third party tools from external service providers.	Building Blocks should be tested for functionality.	<input type="checkbox"/>	

Critical Features and Workflows > Critical Features for Each Role

Assignee	Item Tested	Notes	Status	
Campus	Check start of semester and end of semester course activities that administrators perform.		<input type="checkbox"/>	
Campus	Check grading activities and workflows for instructors.		<input type="checkbox"/>	
Campus	Check password reset and other common helpdesk activities.		<input type="checkbox"/>	
Campus	Check content creation and updates by instructional designers.		<input type="checkbox"/>	
Campus	Check access to observer tools for parents and others using the role.		<input type="checkbox"/>	

Critical Features and Workflows > Large Courses

Assignee	Item Tested	Notes	Status	
Campus	In the largest course size by content, check course files and multi-media content used within the course.		<input type="checkbox"/>	
Campus	In the largest course size by student, check that the course roster and Grade Center appear and function properly.		<input type="checkbox"/>	
Campus	Test procedures for bulk deleting.	Example: The practices put into place to meet retention policies.	<input type="checkbox"/>	