

# Enterprise Instant Messaging

## Definition

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Enterprise instant messaging is used for groups, departments, institutions, etc. with a need to instantly communicate via an online text to text application.

## Stakeholders

**BO:**

**PO:**

**TO:** Stefanie Henderson

**SM:**

**Others:**

## Background

## Community

*Any associated SIGs?*

## Licensing

*Who is responsible for the licensing? How do folks obtain a license?*

## Resources

*What other materials are related to this subject?*

## Support

*Support Model here*

## Training

*Training Model here*

## Associated Systems

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- [Blackboard Collaborate Enterprise Instant Messaging](#)

## Integrations

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- [Blackboard Collaborate Enterprise Instant Messaging Building Block](#)